CERTIFICATE I IN HOSPITALITY

Vocational Education & Training CODE: VHZ

QUALIFICATION: SIT10216 CERTIFICATE I IN HOSPITALITY

COURSE OVERVIEW

This qualification provides the skills and knowledge for an individual to be competent in a range of activities and functions requiring basic operational knowledge and limited practical skills in a defined context within the hospitality industry. Work will be undertaken in the classroom, the college kitchens and various college campus functions. Individuals may work with some autonomy or in a team but usually under close supervision.

DURATION

One year

COURSE UNITS

To attain a Certificate I in Hospitality, 6 units of competency must be completed.

UNIT CODE	UNIT NAME
BSBWOR203	Work effectively with others
SITXCCS001	Provide customer information and assistance
SITXWHS001	Participate in safe work practices
BSBITU201	Produce simple word processed documents
TLIE1005	Carry out basic workplace calculations
SITXFSA001	Use hygienic practices for food safety

ASSESSMENT TECHNIQUES

Assessment will include practical demonstrations, team tasks, observation checklists, knowledge tests, internet research, oral presentations and work place simulations.

SPECIAL REQUIREMENTS

All units of competency must be achieved to receive the full certificate.

CAREER OPPORTUNITIES & PATHWAYS

Possible career opportunities include:

Bar attendant	Housekeeping attendant
Bottle shop attendant	Porter
Catering assistant	Receptionist or front office assistant
Food and beverage attendant	Gaming attendant

Successful completion of this Certificate will allow articulation into a range of other Certificate II level qualifications in this Vocational Training Area.

Disclaimer: *"The College must have certain teachers and equipment to run this course. If the school loses access to these resources, the school will attempt to provide students with alternative opportunities to complete the course and the related qualifications. The school retains the right to cancel the vocational component of the course if it is unable to meet requirements."*